
 Prom - Test Laboratories "PROM-TEST" LLC	POLICY			
	QUALITY POLICY			
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Our vision is to excel as the most qualified, precise, and dependable laboratory diagnostic center in the Republic of Armenia.

Our mission, as a leading diagnostic center specializing in the field of laboratory disease diagnosis, is to cultivate a health-conscious culture within the population.

Our goals are to:

- ❖ Become the most reliable, accurate, and foolproof diagnostic center in the territory of the Republic of Armenia.
- ❖ Equip ourselves with state-of-the-art equipment and facilities.
- ❖ Ensure sustainable development.
- ❖ Continuously improve the quality of our services.
- ❖ Foster long-term relationships with our clients.
- ❖ Adapt to changes and meet customer needs.

Our policy is to serve the client while leveraging the latest achievements in global healthcare to maintain high-quality services.

The implementation of the quality policy is anchored in the functioning of our quality system, which is dedicated to ensuring:

- ❖ Customer satisfaction.
- ❖ Staff involvement.
- ❖ Stability of the company.
- ❖ Adherence to Regulatory and Legal Requirements.
- ❖ Continuous improvement of the quality management system.

NIL SATIS, NISI OPTIMUM